

PRIVACY STATEMENT

Article 1. Company information

This privacy statement informs you how Locker Company B.V. (hereinafter Locker Company) handles your personal data.

Locker Company handles your personal data with care and strives to protect personal data in accordance with the General Data Protection Regulation (AVG). Locker Company does this by checking regularly whether the service meets the appropriate requirements.

Article 2. Personal data

Locker Company processes your personal data when you use our services and/or when you provide these data to us. Below is an overview of the personal data we process. A distinction is made between users of the online environment of Locker Company, users of the website and business customers and suppliers of Locker Company.

Users of the online environment of Locker Company (www.lockeronline.eu)

- E-mail address
- Phone number
- Payment details (IBAN account number and name)

Users of the website

- Name
- E-mail address
- Phone number
- IP address
- Applicants: information you provide on your resume and in your cover letter

Business customers and suppliers of Locker Company

- Name
- Address data
- Gender
- Date of birth
- Phone number(s)
- E-mail address(es)
- Chamber of Commerce number
- VAT number
- IBAN account number(s)

Article 3. Processing purposes, lawful basis & retention period

The personal data mentioned above are processed for the following purposes and on the following bases.

Users of the Locker Company online environment (www.lockeronline.eu).

- Providing access to a locker

Locker Company uses personal data on the basis of the agreement signed by contracting parties. These personal data are a necessary condition to purchase Locker Company's services. For example, Locker Company may email you the code for your locker. Retention period: max. 3 months.

- Making payment

If you purchase services from Locker Company, you must pay for them directly via one of the payment methods in the online environment. This data is only used to execute the payment correctly. Retention period: max. 3 months.

Website users

- Contact when a web form is completed

We use your personal data only to contact you. Locker Company processes this personal data on the basis of legitimate interest in order to provide the customer with the most efficient service. Retention period: no longer than necessary to process the visitor's request.

- Applications via the website

When applying for a job with Locker Company, Locker Company receives the personal data you provide. Locker Company has a legitimate interest in processing this data. After all, the data is used to contact you, to identify and approach you, to address you correctly and to assess suitability for a particular position. Retention period: max. 4 weeks, unless you give permission to keep this data longer. In that case, the data will be kept for one year.

Business customers of Locker Company

- Preparing quotations and sending order confirmations.

The data is processed based on the legitimate interest or execution of the agreement. These personal data are a necessary condition to purchase the services of Locker Company. Retention period: max. 1 year if quotation is rejected, max. 7 years if quotation is accepted.

- Pricing arrangements for buying and selling, preparing and/or executing the agreement

Locker Company uses personal data according to the agreement between the parties. These personal data are a necessary condition for you to purchase services from Locker Company. For example, Locker Company may call or email you as necessary to perform the services. Also, ordered lockers can be delivered to you. Retention period: up to 7 years after termination of the agreement (legal obligation). A longer warranty period may cause data to be kept longer.

- Invoice preparation & debtor management

If you purchase services and/or products from Locker Company, an invoice will be prepared and sent to you. Locker Company also uses your personal data to contact you by telephone or in writing at the time of non-payment or incomplete payment of an invoice. Basis for this is the execution of the agreement and to meet the legal administration obligation. Retention period: 7 years.

- Registering contacts of regular customers

The contact persons of regular relations are processed in order to enable quick contact. The basis for processing this data is the execution of the agreement. In this way, Locker Company can contact contacts directly in order to deliver services and products to you as quickly and efficiently as possible. Retention period: max. 2 years after last contact.

- Contacting suppliers and carriers.

Details of suppliers and carriers are stored enabling Locker Company to order products and contact regarding locker delivery. Retention period: up to 2 years after last contact.

If none of the above or other legal bases apply, Locker Company requests permission to process your personal data. For personal data to which statutory retention periods apply, Locker Company will adhere to the statutory retention periods.

Article 4. Sharing with third parties

Locker Company only provides your data to third parties if this is necessary for the execution of the agreement or to comply with a legal obligation. Locker Company always ensures that only necessary personal data is shared. Where relevant, a processing agreement will be concluded with these third parties and/or it will be verified whether this party handles the processing of personal data correctly.

Article 5. Security

Locker Company is taking all necessary precautions to prevent misuse, loss, unauthorized access, and other unwanted processing of personal data. These include precautions for secure use of the Locker Company website and systems. These precautions are in accordance with current security standards.

Article 6. Rights of data subjects

You are entitled to view, correct, supplement, delete and/or object to your personal data. You also always have the possibility to withdraw your consent to the processing of personal data and the right to transfer data. You can do this by sending a request by e-mail to info@lockercompany.nl. It is important to prove the data you wish to access, correct or delete is actually yours. You are not permitted to view data of other persons unless you are a parent, caretaker or legal representative of a child under the age of 16.

Article 7. Cookies

A cookie is a small text file that is stored on your computer, tablet or smartphone the first time you visit this website.

- Functional cookies: these cookies are necessary to improve the website and to serve you even better. The website cannot function properly without these cookies.
- Preference cookies: these cookies allow a website to remember information that changes the behavior or appearance of the website according to the core language or region you are in.
- Analytical cookies: these cookies help us understand how you as a visitor interact with the website by collecting and anonymously reporting data.
- Marketing cookies: these cookies are used to track visitors across different websites.

When visiting the website, you can indicate your preferences. You can opt out of cookies by setting your Internet browser to stop storing cookies. In addition, you can remove all information previously stored via the browser settings.

Article 8. Complaints

If you have any complaints about the processing of your personal data, you may contact Locker Company at info@lockercompany.nl. You also have the right to file a complaint with the Personal Data Authority.

Article 9. Changes

Changes will be published in writing or electronically. It is therefore advisable to consult this privacy statement regularly so you are aware of these changes.

Article 10. Questions

For privacy-related questions, please contact us using the contact information below:

- Address : Energiestraat 2b, 5961 PT Horst
- Phone number : +31 (0)77 851 5605
- E-mail : info@lockercompany.nl